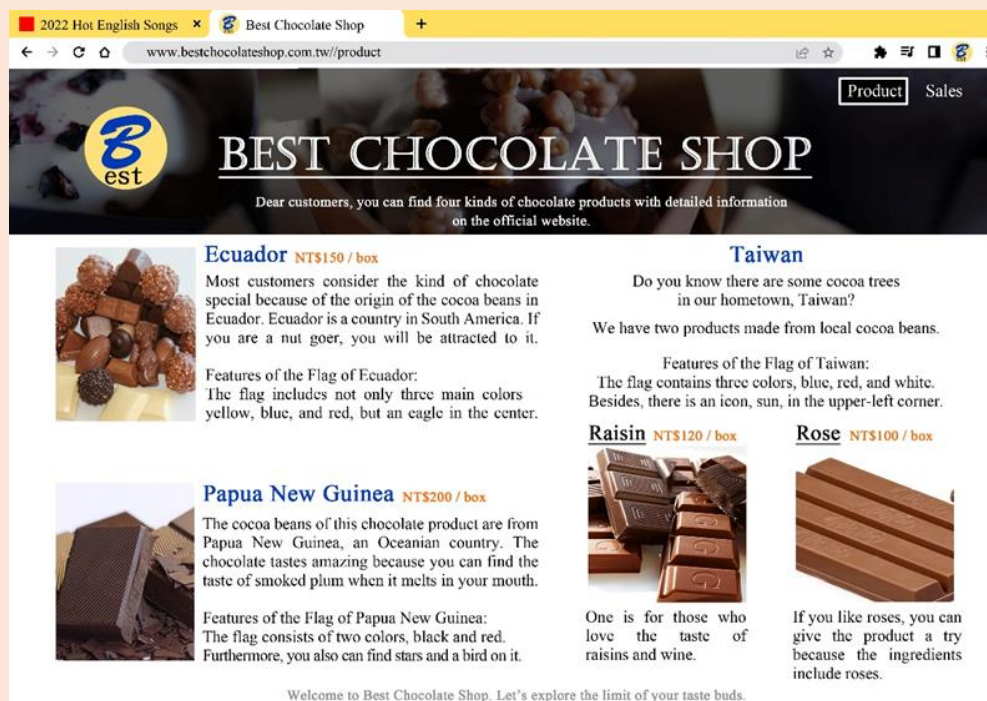


## 試題本文

Situation: The team of Best Chocolate Shop is working hard to set up an official website, but they face some difficulties shown from Question1 to Question4.



The screenshot shows the 'product' page of the Best Chocolate Shop website. The header includes the shop's logo and name. Below the header, there are four product sections, each with an image, a title, a price, and a description. The products are Ecuador, Taiwan, Papua New Guinea, Raisin, and Rose. Each section also includes a brief description of the product's origin and a note about the flag of the country of origin.

**Ecuador** NT\$150 / box  
Most customers consider the kind of chocolate special because of the origin of the cocoa beans in Ecuador. Ecuador is a country in South America. If you are a nut goer, you will be attracted to it.  
Features of the Flag of Ecuador:  
The flag includes not only three main colors yellow, blue, and red, but an eagle in the center.

**Taiwan**  
Do you know there are some cocoa trees in our hometown, Taiwan?  
We have two products made from local cocoa beans.  
Features of the Flag of Taiwan:  
The flag contains three colors, blue, red, and white. Besides, there is an icon, sun, in the upper-left corner.

**Papua New Guinea** NT\$200 / box  
The cocoa beans of this chocolate product are from Papua New Guinea, an Oceanian country. The chocolate tastes amazing because you can find the taste of smoked plum when it melts in your mouth.  
Features of the Flag of Papua New Guinea:  
The flag consists of two colors, black and red. Furthermore, you also can find stars and a bird on it.

**Raisin** NT\$120 / box  
One is for those who love the taste of raisins and wine.

**Rose** NT\$100 / box  
If you like roses, you can give the product a try because the ingredients include roses.

Welcome to Best Chocolate Shop. Let's explore the limit of your taste buds.



參考資料：

土庫驛可可莊園 (實地訪查) 官方網站：<http://tukuyicocoa.tw/>

<https://www.toeic.com.tw/sample-test/toeic-speaking-writing/sample01.html>

Q1

Please check the information about the four products on the official website and the map below.

As a copywriter in the team, Jocelyn would like to transform the information about products and the map into a chart to make it easier for the customers to understand. Please fill in the correct information in the chart.



(Map: The Origin of Cocoa Beans)

	Location Icon on Map	Origin	Flavor
●	A / B / C / D / E / F	Taiwan	[                      ] & wine
●	A / B / C / D / E / F	Taiwan	[                      ]
●	A / B / C / D / E / F	[                      ]	[                      ]
●	A / B / C / D / E / F	[                      ]	nut

正解：

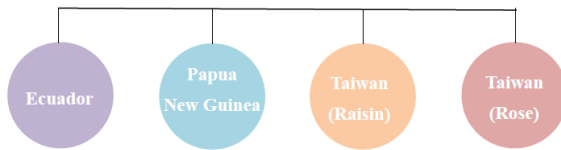
	Location Icon on Map	Origin	Flavor
●	A / B / <b>C</b> / D / E / F	Taiwan	<b>raisin</b> & wine
●	A / B / <b>C</b> / D / E / F	Taiwan	<b>rose</b>
●	A / B / C / <b>D</b> / E / F	<b>Papua New Guinea</b>	<b>smoked plum</b>
●	A / B / C / D / E / <b>F</b>	<b>Ecuador</b>	nut

Q2

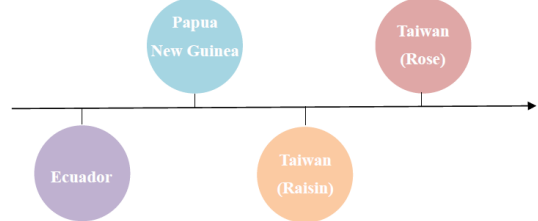
Please integrate the information on the official website.

As a web designer in the team, Cindy is considering how she could redesign the homepage to make the information on the official website more organized. Which of the following is the most suitable arrangement to present on the homepage?

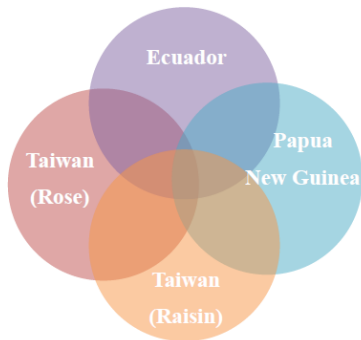
(A)



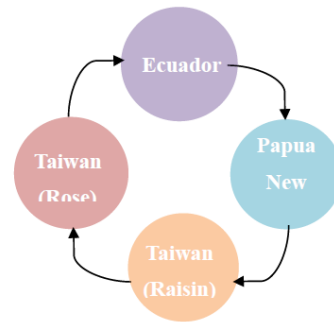
(B)



(C)



(D)



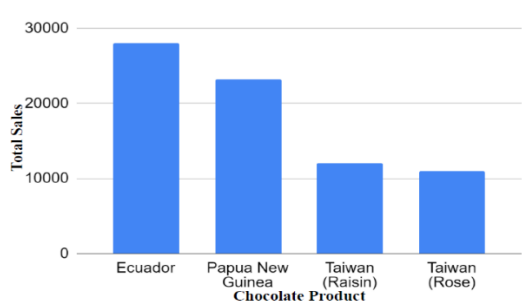
正解：A

Q3

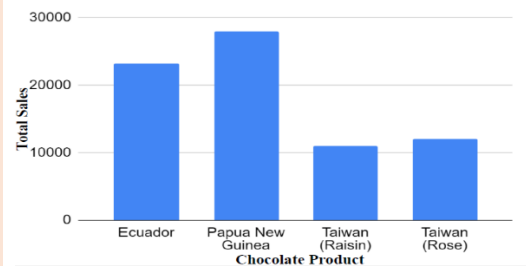
Please look at Chart 1 and Chart 2 shown on the official website.

As a financial manager in the team, James found Chart2 wrong. Therefore, he is obliged to produce a new chart based on the statistics shown in Chart1. Which of the following is the correct chart?

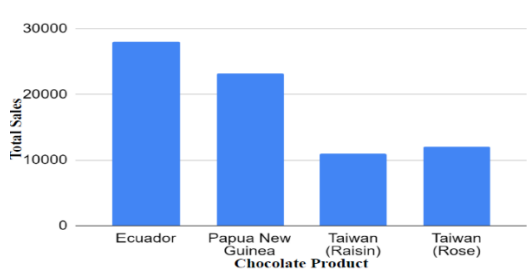
A.



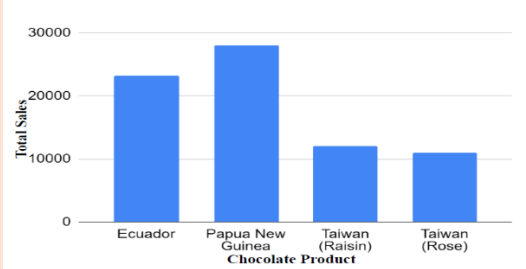
B.



C.



D.



正解：D

## Q4

### Directions:

You will answer one question based on the information provided in the passage. You will have one minute to read the information before the question begins. You will have one minute to prepare after you hear the question. You will have thirty seconds to respond to the question. You can make good use of Template provided below. If you want to respond in your way, it is fine.

### Situation:

As a customer service, Andy got a phone call from a Taiwanese customer who asked for recommendations on the best product as a gift. Please imagine you are Andy now and think about the advice you would give.

Please make sure you will mention the salutation(稱謂), understand the customer's three points to make direct responses, and recommend one product in the conversation.

### Listening:

Hello, this is John Smith speaking. When I browsed the Internet this morning, I found your official website. I want to choose a product to give my wife as a gift, but I don't know which one is the best. I would like to buy one that is popular with ladies. If the ingredients of a product contain nuts, it won't be my choice because my wife is allergic to nuts. By the way, my wife likes to try exotic snacks. Could you recommend a product and introduce its features to me? Thanks.

### Template:

Hello, Mr. \_\_\_\_\_. This is \_\_\_\_\_ (name). I'm glad to give you some information about our products.

First of all, \_\_\_\_\_ chocolate is very popular with ladies.

Second, this product doesn't contain \_\_\_\_\_ that your wife can't eat.

Finally, the cocoa beans of the product are from \_\_\_\_\_ (continent).

Therefore, I recommend \_\_\_\_\_ chocolate to you.

### 參考答案：

使用 Template 的參考解答：

Hello, Mr. Smith. This is Andy. I'm glad to give you some information about our products.

First of all, Papua New Guinea chocolate is very popular with ladies.

Second, this product doesn't contain nuts that your wife can't eat.

Finally, the cocoa beans of the product are from Oceania.

Therefore, I recommend Papua New Guinea chocolate to you.

無使用 Template 的參考解答：

Hello, Mr. Smith. It's my pleasure to recommend our chocolate product to you. Most of our female customers love Ecuador and Papua New Guinea chocolate. However, Ecuador contains nuts. Thus, I recommend Papua New Guinea chocolate. Its cocoa beans are from Oceania. I think your wife must love it.