

試題本文

MESSAGE

FROM: Repair Café

If your hairdryer is broken, what will you do? Most people would try to fix it first. However, fixing usually costs more than we think because most repairs need skilled technicians and spare parts are sometimes limited under the company's control. It causes high repair costs. That way, a new product seems to be a better choice.

Recently, France brought a new law to ask household manufacturers to improve product quality of being able to last for a longer time because manufacturers used to produce products in large amounts to meet consumers' needs, which led to low product quality. Also, manufacturers need to tell the consumers how repairable their products are on a score of one to ten based on the standards: Price and availability of spare parts, and difficulty level of repairing with simple tools.

However, sometimes we just cannot successfully fix the products on our own even with tools and repair manuals in our hands. So, Repair Café is here! Repair Café is an activity where neighbors can repair household items for their neighbors and save broken stuff from landfills. Here, people can not only get their stuff fixed but also enjoy the good times with neighbors. If you would like to join us, please check the information below.

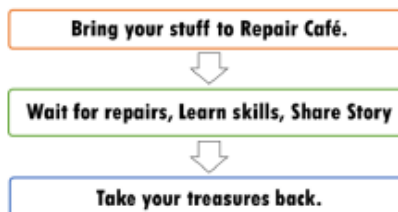
Repair Café	
05/01 (Sun.)	09:00-16:30 at Star Community Center
05/08 (Sun.)	10:00-17:00 at WHAT Coffee Shop

List of Repair	
Home Appliances	toaster, lamp, vacuum, TV.....
Electronics	cellphone, headphones, toy cars...
Furniture	chair, table, drawer...
Accessories	watch, ring, wallet...



Repairers, volunteers, spare parts, tools, and stories are always welcome.

Steps:



- ★ Free Repairs.
- ★ No Online Sign-ups Needed.

If you would like to help or have any questions, please contact us: info@repaircafe.tw

[Repairing things, Restoring hearts, Refreshing memories](#)

參考資料：

1. <https://repaircafewales.org/>
2. <https://repair.eu/>
3. <https://www.ifixit.com/>
4. <https://www.bbc.com/future/article/20210128-right-to-repair-how-the-french-are-fighting-avoidable-waste>
5. <https://news.pts.org.tw/article/559332>
6. <https://www.wired.com/story/frances-new-tech-repairability-index-is-a-big-deal/>

Q1

What is the main purpose of this email?


- (A) To call people to join an activity
 (B) To discuss the new law in France
 (C) To talk about the history of Repair Café
 (D) To teach people how to repair broken stuff

正解 : A


Q2

After the Repair Café, repairers filled out the record cards. According to the information provided in the email, which is the right Record Card?


A.

Repair Café Record Card	
Repairer's Name: Julia Lyons	Date of Repair: 2022.05.08
Visitor's Name: Kirk Dyer	Repair Charge: \$200
Category of the item: Electronics - Toy Car	Description of the item's problem: I put the batteries in, but it didn't work.
	Repairer's Sign: <i>Julia Lyons</i>


B.

Repair Café Record Card	
Repairer's Name: James Hayden	Date of Repair: 2022.05.08
Visitor's Name: Eliana Ferry	Visitor's Phone: 0912-345-678
Category of the item: Clothes - Coat	Description of the item's problem: The zipper of this coat is broken.
	Repairer's Sign: <i>James Hayden</i>

C.

Repair Café Record Card	
Repairer's Name: Grace Miller	Date of Repair: 2022.05.01
Visitor's Name: Marx Smith	Visitor's Phone: 0987-654-321
Category of the item: Home Appliances - Toaster	Description of the item's problem: Toasters heat but cannot pop up.
	Repairer's Sign: <i>Grace Miller</i>

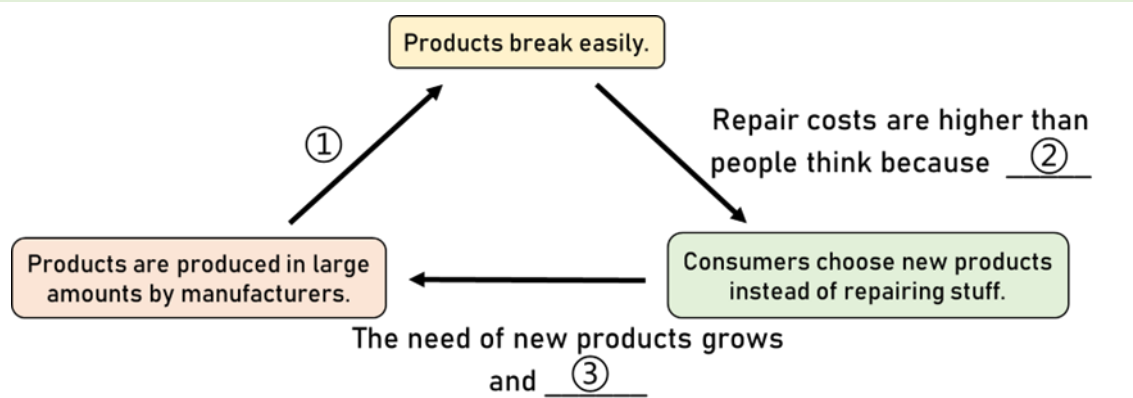
D.

Repair Café Record Card	
Repairer's Name: Teddy Richard	Date of Repair: 2022.05.01
Visitor's Name: Alison Simpson	Online Sign-up Number: 05
Category of the item: Furniture - Wooden Chair	Description of the item's problem: The chair has a wobbly leg.
	Repairer's Sign: <i>Teddy Richard</i>

正解 : C

Q3

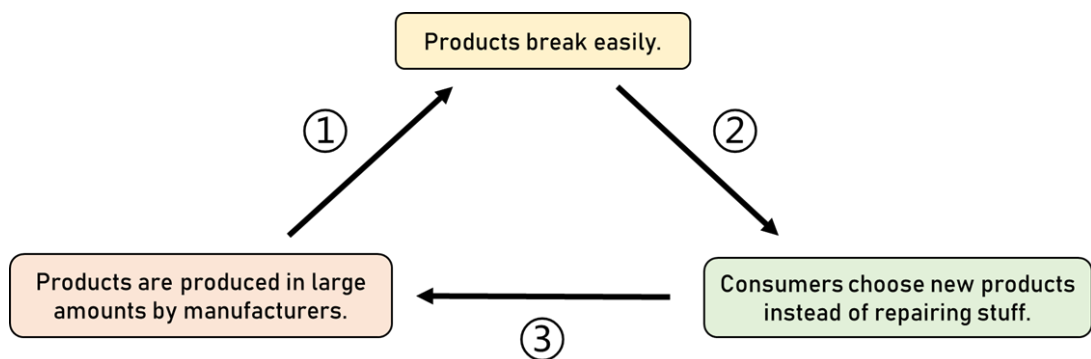
A vicious cycle is a situation in which one problem causes another problem, and it then makes the first problem worse. Please write down how the vicious cycle of household waste works in complete sentences according to the reading.



- ① _____
- ② _____
- ③ _____

🔔 【差異化設計】選擇題:

A vicious cycle is a situation in which one problem causes another problem, and it then makes the first problem worse. Please match the provided choices to finish the vicious cycle of household waste according to the reading.



- ▲ Poor product quality in mass production
- Growing needs of new products, and more waste in landfills
- ★ High-difficulty level of repair skills and expensive spare parts

- | | | | |
|-----|-----|-----|-----|
| (A) | ① ▲ | ② ● | ③ ★ |
| (B) | ① ★ | ② ● | ③ ▲ |
| (C) | ① ● | ② ▲ | ③ ★ |
| (D) | ① ▲ | ② ★ | ③ ● |

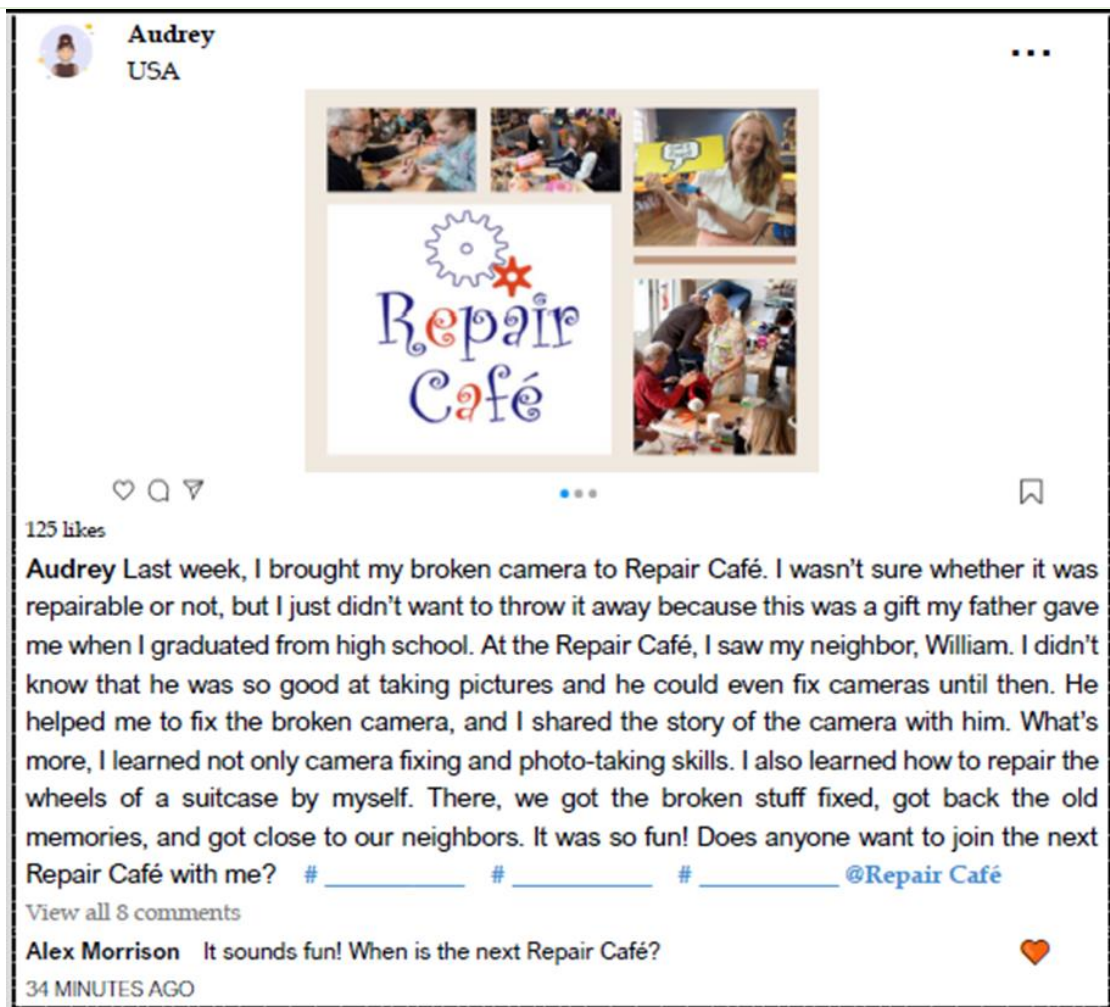
參考答案：[答案無須完全與正解相同，但重點資訊須與文章所提資訊相符，不可憑空杜撰]

1. Products' quality is getting poor /low (in mass production).
2. a. repairs need skilled technicians and expensive spare parts.
b. the repair difficulty-level is high and the price of spare parts is high, too.
3. a. more broken stuff are thrown in landfills.
b. more broken products become waste (in landfills).

🔔 【差異化設計】選擇題: (D)

Q4

Directions: History repeats itself—What do Spanish flu and Covid-19 have in common? How are they different? Compare Spanish flu and Covid-19, and write down their differences and similarities in the circles below.



The image is a screenshot of a Facebook post. At the top left is the profile picture of a woman and the name 'Audrey USA'. To the right of the name are three dots. Below the name is a collage of four photos: the top left shows people working at a table; the top right shows a woman holding a yellow sign; the bottom left shows the 'Repair Café' logo, which features a gear and a star above the text 'Repair Café'; the bottom right shows a group of people working at a table. Below the collage are icons for likes, comments, and shares, followed by '125 likes'. The main text of the post reads: 'Audrey Last week, I brought my broken camera to Repair Café. I wasn't sure whether it was repairable or not, but I just didn't want to throw it away because this was a gift my father gave me when I graduated from high school. At the Repair Café, I saw my neighbor, William. I didn't know that he was so good at taking pictures and he could even fix cameras until then. He helped me to fix the broken camera, and I shared the story of the camera with him. What's more, I learned not only camera fixing and photo-taking skills. I also learned how to repair the wheels of a suitcase by myself. There, we got the broken stuff fixed, got back the old memories, and got close to our neighbors. It was so fun! Does anyone want to join the next Repair Café with me? # _____ # _____ # _____ @Repair Café'. Below the text is a link 'View all 8 comments'. At the bottom, there is a comment from 'Alex Morrison' that says 'It sounds fun! When is the next Repair Café?' with a heart icon and the text '34 MINUTES AGO'.

Audrey wants to let more people see this post by putting hashtags. Which hashtags could best show the idea that Repair Café wants to share? Please mark three hashtags for this post and write down the reasons for the hashtags.

Hashtag	Reason
# _____	
# _____	
# _____	

🔔【差異化設計】選填題+寫作簡答題

Audrey wants to let more people see this post by putting hashtags, which can also show the ideas Repair Café wants to share. She came up with some options. Please help her choose three hashtags from the options and write down the reasons for the choices.

#free	#cheap	#broken	#foodwaste	#newlife	#memory
#drinks	#recycle	#share	#neighbor	#zerowaste	#throwitawaynoway

Hashtag	Reason
# _____ →	_____
# _____ →	_____
# _____ →	_____

參考答案：

此題以寫作回答，須包含設計的 hashtag 以及標記其 hashtag 的原因，答案無須與建議答案完全相同，但作答內容皆須以文章內容中所出現的線索或細節作為依據並輔以正確的文法及寫作技巧。例：

Hashtag	Reason
#free	Like the information provided in the email, people don't need to pay for their repairs at Repair Café.
#memory	The broken camera Audrey had means the memory she had with her father, so Repair Café not only repairs broken stuff, but also helps people to keep the memories.
#neighbor	Like the information provided in the email, Repair Café is an activity where neighbors help neighbors, and Audrey also met her neighbor William there.
#share	At the Repair Café, people who are able to repair broken stuff share their ability to help others, and people can share their stories with others, too.
#zerowaste #broken #newlife #throwitawaynoway	Repair Café is set to help people fix broken stuff, save that broken stuff from landfills, and give them a new life. Repair Café aims to share the idea of "Repair, instead of purchasing".
#cheap	Repair costs are cheaper at Repair Café, so Audrey chose to get her broken camera fixed there.
#recycle	Repair Café aims to call people to recycle broken stuff in order to save the earth.
#foodwaste	Repair Café throws activities to tell people "Stop making food waste".
#drinks	Repair Café throws activities and people can enjoy wonderful coffee there.

Q5

Please listen to the following conversation in a Podcast program first.

(Listening Script)

Host	Today, in our program, we have four guests to talk about the reparability scores.
Peter	Here's my own experience, I bought a vacuum with a 9.5 reparability score, and I successfully fixed it on my own. It saved time and money because I didn't need to send it back to its manufacturer.
Linda	Do you guys know that the reparability scores are scored by the companies themselves? So, is the score really trustworthy? I don't think so. Also, a high reparability score doesn't mean high quality.
Howard	Maybe the score is not 100% true, but the law and the score asked manufacturers to make better designs for a longer product life cycle, which is more helpful to the environment than recycling. So, the score helps!
Janet	I know zero-waste is important. But, as a product design engineer myself, with longer product life, we can't sell many new products. Also, we will have less income for new product design. It'll damage the technology industry.

After listening to the conversation, when the two coffee makers share the same functions, which one will you buy – Coffee Master or Mr. Coffee? Please choose one and explain the reasons based on the information you get from the email and the program.



參考答案：

題目：【選擇哪一台咖啡機- Coffee Master 或 Mr. Coffee】

在聽完對話以口說回答時，必須提及以下幾點：

1. 選擇 Coffee Master 或是 Mr. Coffee。
2. 提出選擇 Coffee Master 或是 Mr. Coffee 的理由，而理由必須以文本(Email、Podcast Program)中所提及資訊及細節做為回答依據，並且對自己的選擇提出合理的解釋與說明。